

16 - 17 year olds who are at risk of homelessness

STEP 1

Contact South Tyneside Council

☎ 0191 424 5010

☎ Emergencies and
out-of-hours 0191 456 2093

✉ frontdoor@southtyneside.gov.uk

South Tyneside Council will look at your circumstances to help understand your:

- **Accommodation needs**
- **Support from family**
- **Financial circumstances**
- **Other support you may need**



South Tyneside Council

STEP 2

South Tyneside Council will make a decision about the support that you require, they will also advise you of your options. At this point you may be able to make a claim for Universal Credit.

- **Once you make your new claim to Universal Credit you will be offered an initial interview date to attend your local job centre.**
- **Your ID must be verified in a face-to-face meeting, ideally using 3 forms of ID e.g. passport, driving licence, birth certificate.**
- **Other aspects of your declaration including housing costs and education must also be verified.**

For more information on Universal Credit, visit:

www.gov.uk/universal-credit

For enquiries, contact:

0800 328 5644

